



Terms & Conditions

Validity

- The Boxer eCoupon is exchangeable for merchandise at all Boxer retail outlets excluding tobacco related products.
- The Boxer eCoupon is valid for 36 months from date of issue. Thereafter, the eCoupon will be deactivated.
- Misuse of this eCoupon, which shall be determined in Boxer's sole discretion, constitutes fraud.

Boxer eCoupon platform

- Customers will have the ability to make amendments to all fields except the email field which is used as a unique identifier for a customer.
- Customers will only be able to amend an order if the customer has not completed payment.
- A Boxer administrator will only be able to cancel an order if payment has not been processed.
- Customers will only be able to reset their password if their account was created on the eCoupon portal and not through federated accounts on the social media platforms i.e. set up using Facebook or Gmail accounts.

Purchase limitations

- Boxer eCoupon can be purchased in denominations between R10 & R1000 per eCoupon and a total balance of R1000 per eCoupon.
- Payments are limited to Master card & VISA only.
- eCoupons purchased for the value of R 5000.00 and above will be deemed as a bulk order.
- Only EFT payments for bulk orders accepted.
- Customers will be given 14 days to process EFT payments for orders places on the eCoupon portal.
- Confirmation of bank deposits and authorisation of eCoupon requests will occur during the normal Boxer Head Office business hours (8am to 4pm weekdays).
- Digital eCoupons can be purchased from any country but is only redeemable in RSA Boxer stores. (No cross border redemption allowed at this stage).

Restrictions on Boxer eCoupons

- Boxer eCoupons can be used as a valid tender on all products and services in-store, excluding all tobacco related products.
- Boxer eCoupons cannot be used to pay utility bills (electricity).
- The Boxer eCoupons can be redeemed in Boxer stores Nationwide.
- Each Boxer eCoupon will have a unique code and can be used multiple times i.e. until all the funds on the eCoupon have been spent.
- Boxer eCoupon can only be used as tender in-store at the point of sale.
- The Boxer eCoupon may not be redeemed for cash and no credit balance will be given as cash.
- Boxer eCoupons are not refundable.
- The Boxer eCoupon is cash and if lost, stolen, sent to the incorrect person or the till slip fades, it is the customer's responsibility and Boxer will not be liable for any loss suffered.